

# A GREAT EXPERIENCE IN ITALY

Students who participate in a summer cultural exchange working in a campsite on Lake Garda will have the opportunity to live an unforgettable experience. In addition to working and learning languages, they will have the chance to meet people from all over the world and explore one of Italy's most beautiful regions.



# Meet people

You can meet new persons from all over Europe and work with professional people who care about your work path



# Live the true camping experience

Live in the campsite and enjoy all the



# **Certified Experiences**

Dutch and German students have already worked with us!

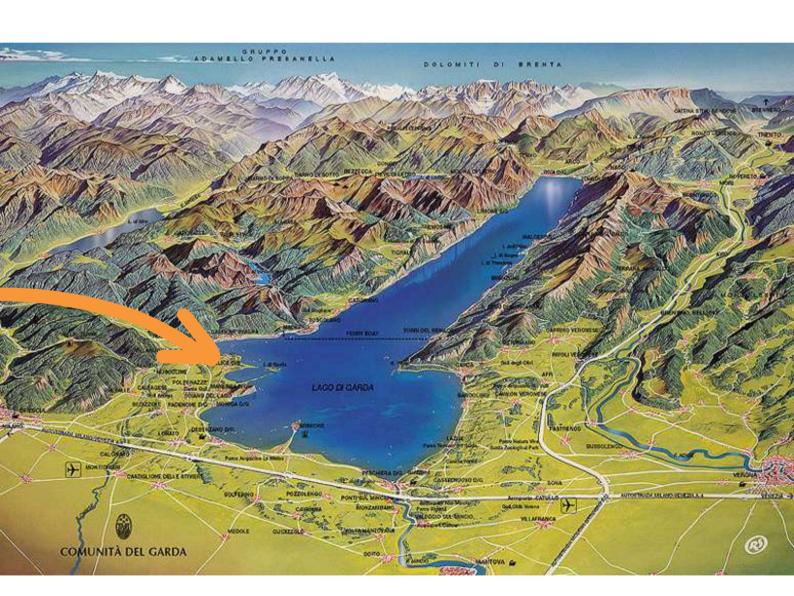






San Felice del Benaco is a picturesque town located on the west coast of Lake Garda, in the province of Brescia, Lombardy, Italy. This charming town offers spectacular views of the lake and the Sirmione peninsula, which lies at the opposite end of the lake.

San Felice del Benaco is surrounded by vineyards and olive groves, and is famous for the production of high quality wine and olive oil. The region also offers many opportunities for water sports, hiking and outdoor activities, making it an ideal destination for those who enjoy nature and relaxation on the shores of Lake Garda.









We are excited to present a unique opportunity for young students who wish to enrich their cultural and professional experience. Our campsite is proud to partner with Dutch tourism schools to offer a Internship. In this context, the young students will have the opportunity to live an extraordinary life experience and acquire valuable work skills in the reception profession.

#### The Life Experience:

One of the most fascinating aspects of this programme is the opportunity to fully immerse oneself in Italian culture. Participating young people will have the chance to live in Italy for a few months, discovering the beauty of our country and getting to know Italian daily life at first hand. This life experience is valuable not only for learning foreign languages, but also for developing cultural awareness and an international perspective.



### Professional Training:



The core of this programme is the professional training at the reception desk and the Food&Beverage department of our campsite.

The young participants will become part of our campsite team, where they will learn the skills needed to successfully manage a department of a tourist facility. They will be supervised step by step by experts in the field and will have the opportunity to put what they have learnt into practice. This practical training is a springboard for those who wish to pursue a career in hospitality and tourism.

## Cooperation with German and Dutch schools:

For several years, our campsite has been collaborating with Dutch tourism schools to offer the Internship. This collaboration has led to incredible experiences and close ties between the young participants and our team. We are grateful for this opportunity that has made our cultural exchange and training programme possible.

In conclusion, our camp is excited to offer this exceptional opportunity to young students seeking an international perspective and practical skills. We look forward to welcoming new participants in this unique adventure that will enrich their lives and open doors in the world of hospitality.

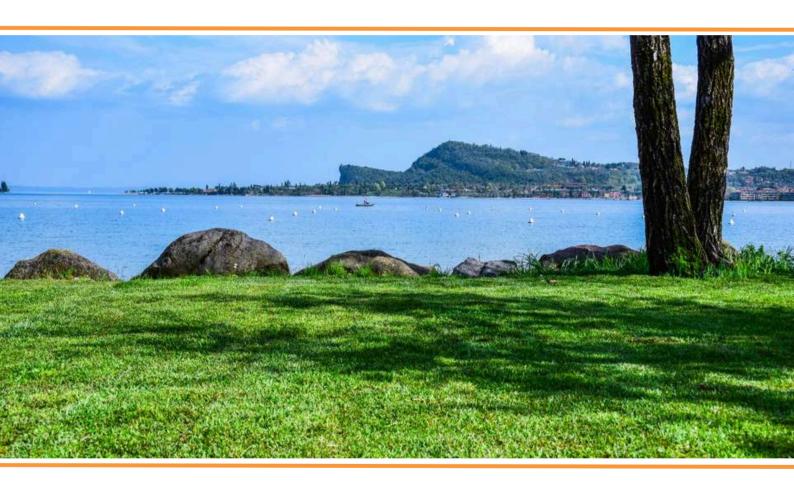








Over the years, we have welcomed numerous students from the Netherlands, giving them the opportunity to live and work in a unique and stimulating environment. Each of these experiences has helped create an ever-stronger connection between the foreign students and our campsite, as well as providing the young participants with a solid foundation for their future.



Now, we will explore some of the unforgettable experiences young people have had at our campsite over the years. These stories are testimony to the value and uniqueness of this programme.









My name is Jikke, and in 2019 I had the extraordinary opportunity to participate in the internship and at your campsite. When I arrived, I was a bit shy and insecure about speaking another language, but the experience I had changed the way I approach life.

My role at the campsite reception allowed me to come into contact with people from all over the world. At first, I was worried that I would not be able to handle the challenges that might arise. However, I discovered that my strengths lay in the kindness and calmness with which I dealt with every situation.

Interacting with customers and solving their needs became my daily task, and I realised that these challenges were not obstacles, but opportunities for growth. As time went by, I learnt to handle complex situations calmly and to build positive relationships with our team and the various departments.

My experiences at your campsite have helped to shape the person I am today. I gained more self-confidence, learnt how to work in a multicultural environment and discovered the value of empathy in hospitality. This experience has not only enriched my life, but has provided me with a solid foundation for my future.

I would like to thank your team for giving me this incredible opportunity. I am grateful to have been part of your family for a while and I hope that other young people will have a similarly wonderful experience in the future.

Thank you from the bottom of my heart,

Jikke











In 2019, we had Adriana in our reception team, a young participant in the internship. Adriana brought with her a special connection to Italy, thanks to her Calabrian roots, and already had a basic knowledge of the Italian language. From the very beginning, she proved to be an enthusiastic and bright presence in our team.

Adriana brought with her a breath of cheerfulness and vitality that infected everyone, which helped to create an atmosphere of collaboration and friendship among the team members.

What made Adriana even more special was her ability to interface with customers of different nationalities. Thanks to her knowledge of Italian and her natural inclination to listen, she was able to establish authentic and positive relationships with our guests, making their experience even more memorable.

Adriana, with her bright personality and open spirit, has left an indelible mark on the history of our campsite and will always remain an example of how an individual can make a difference in a working

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environment and in welcoming quests.











My name is Bas, and I had the opportunity to be part of the internship programme in 2022 through my school. From the moment I arrived, I immediately felt part of the reception staff at your campsite. This experience has left an indelible imprint on my life and has opened doors for me towards a professional future in the hospitality industry.

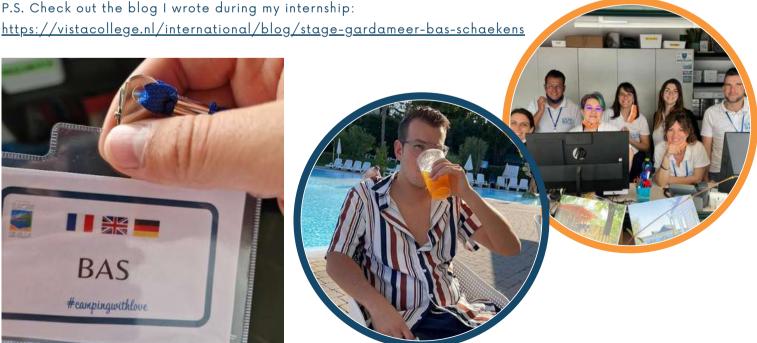
One of the most significant parts of this experience was the acquisition of professional skills. Working at the reception desk, I learnt how to handle customer needs, provide assistance efficiently and resolve any problematic situations. I became very familiar with the various software used in the office. These skills became a springboard for my career path in the hotel and tourism reception sector. Besides the professional aspect, I had the opportunity to explore the treasures of Lake Garda. I visited beautiful places, explored amusement parks.

Another memorable aspect of my stay was the opportunity to spend unforgettable evenings with the guys from the reception and animation team. We shared laughter, stories and unique experiences. These evenings helped create a special bond between us, and I made friends that I will carry in my heart forever.

The cultural exchange experience at your campsite taught me so much both professionally and personally. I am grateful for the opportunity I was given and I hope that other young people will have a similarly enriching experience in the future.

Thank you from the bottom of my heart, Bas













#### **HAFIZE:**

In 2022, our campsite had the pleasure of welcoming Hafize to our internship. With Turkish cultural roots, Hafize brought with her a wealth of unique experiences and perspectives. Despite her strong initial introversion, she became a strong figurehead within the reception team, demonstrating remarkable growth and transformation during her stay.

By the end of her experience, Hafize was able to welcome customers in the best possible way. His dedication to work, kindness and patience became evident in every interaction with guests. She had learnt to handle customer requests calmly and professionally, offering a welcoming service that reflected Italian hospitality.











#### NICOLE:

My internship at Europa Silvella was an incredibly rewarding experience. I had the opportunity to work in a dynamic and professional environment, surrounded by a friendly and supportive team. Each day brought new challenges that helped me grow both personally and professionally. I improved my communication and problem-solving skills while learning more about the hospitality industry. The staff made me feel welcome from the very beginning, and I always felt encouraged to give my best.

During my time there, I was involved in various tasks that allowed me to gain a deeper understanding of customer service, teamwork, and flexibility. I had the chance to interact with international guests, which helped me improve my English and intercultural skills.

I am truly grateful for this opportunity and would highly recommend the experience to other students seeking professional and personal growth.

To sum up, here you can learn a lot in a wonderful environment created by the staff, so the perfect combination for your internship!













#### Soraya:

My internship at Camping Europa Silvella was truly wonderful. I was welcomed by a great, close-knit team who helped me with everything. Every day was different and it was never boring. The team helped me throughout my internship whenever I had questions or needed assistance. I felt welcome from day one. Silvia, my internship supervisor, didn't even feel like a colleague, but like a good friend. To be honest, I can't say anything else about the reception team other than that they all feel like friends.

Nevertheless, we also worked hard. I arrived feeling uncertain and very hesitant, but thanks to my colleagues, I left feeling confident. Every day I learned new things and improved my languages I was introduced to cultures from all over the world, something I have always enjoyed. My daily tasks included checking guests in and out, welcoming guests, and answering their questions, but of course there was always time to chat with guests. This experience has also helped me a lot with guest interaction, problem solving, and how things really work in the hospitality industry.

I had a great time here and will miss the team forever. The team will always have a place in my heart. If you are looking for a great internship, Camping Europa Silvella is highly recommended. Thank you all so much for this amazing season and being the best team an intern could ask for! Soraya













#### Tobias:

During this internship, I feel I learned more than during my previous internship, as I had more contact with customers. I used many languages and even learned some basic Italian. This internship was different from my

previous one because of the contact I had with my colleagues and fellow interns.

I went out a lot with my colleagues, and it was extra fun because it is a very international team. This allowed me to meet many people from all over the world and even build friendships.

The management at Camping Europa Silvella couldn't be better for interns. The front office manager and the CEO are extremely helpful and always willing to do something for you. They also don't skimp on the interns.

I received a generous internship allowance of €800, a cottage with my own room, and lots of gifts throughout the internship, such as amusement park and water park tickets from the CEO.

Communication is very fast and efficient, but at the same time, everyone knows how to have fun and not take everything too seriously.

I never once felt bad about my internship, and I'm really sad that it's over now. I'm even thinking about coming back someday for a summer job.

All in all, I recommend every student to do their internship here if they want to go to Lake Garda.











#### Ryan:

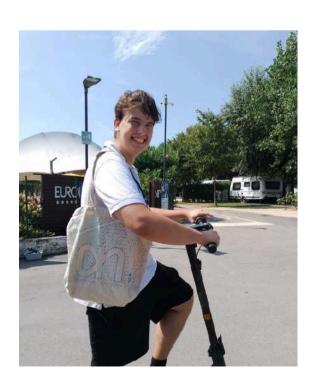
I had an amazing experience during my internship at Camping Europa Silvella at Lake Garda, Italy. From the very beginning, I felt welcomed by the incredible staff – everyone was so friendly, supportive, and fun to work with. The teamwork and positive atmosphere made every day enjoyable and motivating, and I really felt like a valued part of the team.

The location itself was absolutely stunning. Being right by Lake Garda meant that every break or day off was an opportunity to enjoy the breathtaking scenery, go for a swim, explore the charming nearby towns, and experience the best of Italian culture and food.

Overall, I had a fantastic time, both professionally and personally. I learned a lot, improved my skills, made great connections, and created memories that I'll never forget.

I would definitely recommend Camping Europa Silvella to anyone looking for an internship in a beautiful place with amazing people – it's an experience you won't regret!











#### **INTERNSHIP DETAILS:**

Hours to be worked: • 800

Accommodation: • Mobile home shared with a member of the

staff.

Private bedroom, shared livingroom.

Uniform: • Shirt provided from the Campsite

Period: • April - September / May - October

Salary: • 800,00€/month Reception

• 900,00€/month Food&Beverage

Contact: • info@europasilvella.it

